

Registering your AEG product

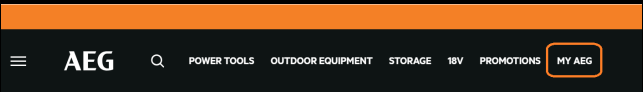
Congratulations on purchasing AEG product!

To obtain the extended warranty for your product, you need to register your products online [HERE](#) within 30 days of purchase (online registration only).

Follow steps below to create your account and register your product.

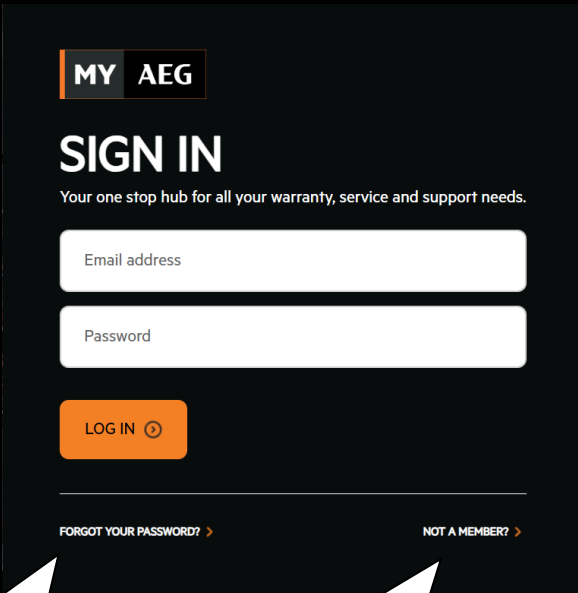
Step 1

Go to [My AEG](#) page on AEG Power tools website.



Step 2

If you already have an account, enter your login details and press **LOGIN**. Skip to step 7.



If you've forgotten your details, press '**Forgot your Password?**'

To create a New Account click '**Not a Member?**'

Step 3

To create a new account, enter your information, read to the terms and conditions, and press **SIGN UP** button.

Make sure to tick this box if you'd like to receive email and SMS communication about special offers, tool tips and more!

MY AEG

SIGN UP

Your one stop hub for all your warranty, service and support needs.

First Name

Last Name

Email

Postcode

Mobile

Phone

Customer Type

Profession

☐ I agree to receive Email or SMS communications from AEG including tool tips and occasional special offers (opt out at any time).

SIGN UP

By clicking sign up, you acknowledge that you have read and agree to the [Warranty Terms and Conditions](#), [Privacy Policy](#), and [Term of Use](#).

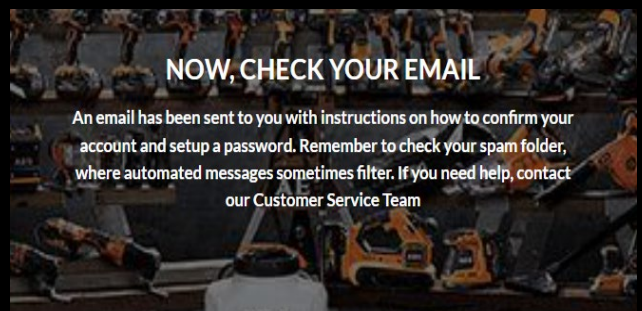
ALREADY HAVE AN ACCOUNT? >

Step 4

Check your Inbox for a welcome email from **My AEG**.


You might want to check your Spam Folder, where some automated emails can be filtered.

If you need help, please contact out Customer Service team on 1300 234 797 between 8am-5pm Monday - Friday



Step 5

Setup a password to access My AEG by clicking on the **Manage Account** button



Hi Kavib,

Your MY AEG username is: [redacted]@litepax.com

Complete your MY AEG registration now by selecting the button below. For security reasons, this link expires in seven days.

MANAGE ACCOUNT

Button not working?
Copy and paste the link below into your browser:

[https://my.aegpowertools.com.au/login?c=13kiBYfE5gdE6F8fd5E7PgrTzCLacmFTF9.uV.IDjly3mCWmH4LsPKwdVtk.kqXByg9KONID2b5PNwGIY\).SqshDmTG5zymOptV3uqRLsO9YsPGvPJXlg6pSID_rAEu8KuhfIGmsEfxmrZkH_z_GITJ5TD7siCF76y4WYqjREJO8_5DcYaXsGCNKH.ZxS6CAP4shwUv](https://my.aegpowertools.com.au/login?c=13kiBYfE5gdE6F8fd5E7PgrTzCLacmFTF9.uV.IDjly3mCWmH4LsPKwdVtk.kqXByg9KONID2b5PNwGIY).SqshDmTG5zymOptV3uqRLsO9YsPGvPJXlg6pSID_rAEu8KuhfIGmsEfxmrZkH_z_GITJ5TD7siCF76y4WYqjREJO8_5DcYaXsGCNKH.ZxS6CAP4shwUv)

We are here if you need us,
The MY AEG Team

Please note: this email is automated and is unable to receive replies.

6 YEAR WARRANTY

3 YEAR WARRANTY

PRIVACY | OUR CUSTOMER TERMS

Step 6

You'll be taken to **Change your password** page. Enter new secure password of your choice. Click the **Change password** button when you are done.

Please follow "Safe password" requirements

MY AEG

Change Your Password

Enter a new password for
galir20452@chaublog.com.aeg. Make sure to include
at least:

☐ 8 characters

☐ 1 letter

☐ 1 number

* New Password

* Confirm New Password

*=required

Change Password

Password was last changed on 28/08/2025 10:37 AM.

You are officially logged in to My AEG, your service and support hub!

You now can: register your tools for an extended warranty and to redeem your Bonus Offer, check your registered tools in your online tool bag for warranties and view your redemption details.

Your Name

MY AEG

HOME

REGISTER PRODUCT

MY TOOLBAG

SERVICE & REPAIRS

WARRANTY

REDEMPTIONS

CONTACT US

Karib Sater

WELCOME TO MY AEG

Your one stop hub for all your warranty, service and support needs.



REGISTER PRODUCT

Registering your tool gets you extended warranty and easy access to all your receipts.



MY TOOLBAG

View details of your current tools, so you can buy the exact parts or accessories.



SERVICE & REPAIRS

Find the nearest service center near you.



WARRANTY

See applicable warranties across your tools.



REDEMPTIONS

View and track your redemption claims.

Click "Register Product" to register your recently purchased tool

TERMS OF USE PRIVACY POLICY IMPORTANT SAFETY INFORMATION

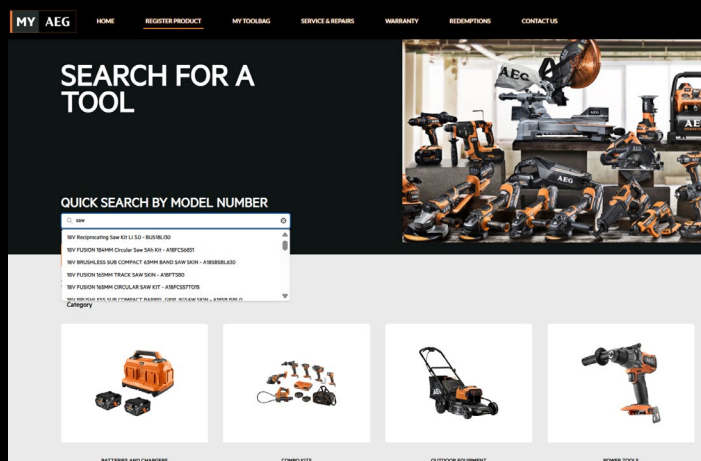
GO TO AEG AUSTRALIA

Step 7

Search for and select your product 1 of 2 ways:

1. Type the name of the tool or model number* in the search bar and select it from the results that pop up
2. Search by category, like:
 - Batteries & Chargers
 - Combo Kits
 - Outdoor Equipment
 - Power Tools

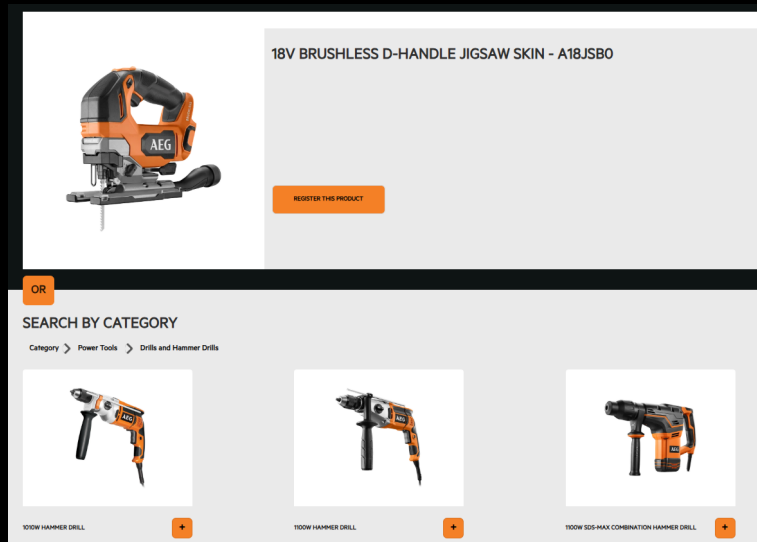
* You can find Model Number on a rating plate of your product, packaging or proof of purchase starting with "A". Rating plate location may vary depending on the type of the product.



Step 8

Select "Register the product"
or

Hit **+** to add the product to register



Step 9

Select

- Date of Purchase
NOTE: If you are registering a product you received via a bonus redemption, your date of purchase is the day you received the item.
- Place of Purchase
- Enter the Serial Number/s* of your product/s.

The product in the example is a kit, so multiple serial numbers need to be entered. For single products, there's only one number.

Component	Serial Number*
18V F-RAPID 15GA DA ANGLED BRAD NAILER SKIN #A18FANDATGRO	
18V F-RAPID 10Ga 30°-34° Framing Nailer Skin #A18FTFND	
18V 4.0Ah FORCE Battery #A18FBA	
18V 4.0Ah FORCE Battery #A18FBA	
18V 3.3A CHARGER #A18FPCD	

*You can find Serial Number (Ser.-Nr.) on a rating plate of your product, charger or battery. Rating plate location may vary depending on the type of the product.



Step 10

Under Product Information, there is Upload Receipt Section.

- You'll need to take a clear photo of the receipt for your AEG product and save it on your computer/device first as image or PDF.
- Select "Yes" or "No" in the section "Is this a receipt from either Bunnings..."

NOTE: If you selected no and haven't provided Proof of purchase (Uploaded File), you won't qualify for an Extended Warranty.

- Once you have the file, click the **Upload Files** button to attach it.
- Click the **REGISTER** button at the bottom of the screen. It's like attaching a picture to an email!

PROMO CODE

If you have a promo code, please enter it below, otherwise leave this section blank.

APPLY

UPLOAD RECEIPT

Please upload a copy of your receipt.

- If you have a paper receipt, you can scan it or take a photo and upload it as image or PDF.
- If you have a digital receipt, you'll first need to download it from your email, SMS, or Bunnings PowerPass account, then upload it.
- Ensure you can clearly see the date of purchase, store name and the model number of the tool. If you have a long receipt, you may need to fold it.

* Is this a receipt from either Bunnings, Adelaide Tools, Tool Kit Depot or AEG Onsite Trade Solutions?

Select "Yes" or "No"

Upload Files

Or drop files

Only receipts from Bunnings, Tool Kit Depot or directly from AEG will be accepted as proof of purchase for redemption and warranty claims.

CANCEL **REGISTER**

Step 11

CONGRATULATIONS!

Your AEG product is now registered and can be viewed in the **MY TOOLBAG** section!

You'll see pop up message informing you whether you are qualified or not qualified for an extended warranty.

If you have registered Product that has a BONUS offer (Standard Bonus) or if you have previously entered **PROMO CODE** (Exclusive Bonus). Follow system prompts to redeem and track your order

REGISTRATION SUCCESSFUL

Thank you for registering your product.

You have qualified for a standard warranty of 3 years and an extended warranty of 3 years.

You can find details of the AEG warranty [here](#).

OK

The item you registered has a BONUS offer. Select REDEEM below to apply and we will notify you if you qualify as per the T&Cs. If you purchased the item as part of the "Trade In" deal you will not be eligible.

SELECT 1 STANDARD BONUS ITEM/S

Product Model	Product Name	Product Image URL
• AEG 1500	WY FUSION Reciprocating ...	https://aeg.com.au/1500/...
• AEG 1500	WY 12" In-line Chain...	https://aeg.com.au/1500/...

Terms & Conditions

REDEEM


Managing product information in My Toolbag


MY AEG

HOMEREGISTER PRODUCTMY TOOLBAGSERVICE & REPAIRSWARRANTYMore

WELCOME TO MY AEG

Your one stop hub for all your warranty, service and support needs.






REGISTER PRODUCT

Registering your tool gets you extended warranty and easy access to all your receipts.


MY TOOLBAG

View details of your current tools, so you can buy the exact parts or accessories.




SERVICE & REPAIRS

Find the nearest service center near you.



WARRANTY

See applicable warranties across your tools.



REDEMPTIONS


View and track your redemption claims.


Once you get into your Toolbag, you collection of registered products.
NOTE: If you have registered a kit, every component of the kit will be presented as an individual item.

MY AEG


HOMEREGISTER PRODUCTMY TOOLBAGSERVICE & REPAIRSWARRANTYREDEMPTIONSCONTACT US

SAM'S TOOLBAG





REGISTER A NEW TOOL



18V Brushless Collated Screwdriver Skin

#A18CSR80

Registered: 2025-09-01

Purchased: 2025-08-28

Extended Warranty: 3 years


Serial: 42231A2024

Standard Warranty: 3 years

EDIT

REMOVE

RECEIPT



18V 2.0AH FORCE BATTERY

#A18BF2

Registered: 2025-06-04

Purchased: 2025-06-02

Extended Warranty: 2 years


Serial: 132532025

Standard Warranty: 1 years

EDIT

REMOVE

RECEIPT



18V 560CFM FUSION STEALTH Jet Blower Skin

#A18FBLW20

Registered: 2025-09-01

Purchased: 2025-08-12

Serial: 366422A2024

Warranty: N/A

EDIT

REMOVE

RECEIPT

PART OF: 18V BRUSHLESS MULTI-TOOL 2.0AH FORCE KIT

This label indicates that the product is a part of the kit

On each product card you'll be able to see:

- Product Details you have provided at the step of registration
- Standard Warranty years
- Extended Warranty years

You can do following actions:


- Edit registered product
- Remove registered product
- View attached receipt

Click **“EDIT”**, change information you need to change and click **“SAVE”**

EDIT REMOVE RECEIPT

Click **“REMOVE”** to delete your product from toolbag


Click to view attached receipt



18V Brushless Collated Screwdriver Skin

#A18CSRBO

Registered:	Serial:
2025-09-01	42231A2024
Purchased:	Standard Warranty:
2025-08-28	3 years
Extended Warranty:	
3 years	



18V 560CFM FUSION STEALTH Jet Blower Skin

#A18FBLW20

Registered:	Serial:
2025-09-01	366422A2024
Purchased:	Warranty:
2025-08-12	N/A

EDIT REMOVE RECEIPT

N/A in the Warranty field means that you haven't provided full information to qualify your product for an Extended warranty, or you have registered outside of 30 DAYS since purchase.